



Hon. Eric Garcetti  
Mayor, City of Los Angeles

**LOS ANGELES HOUSING + COMMUNITY INVESTMENT**  
Promoting livable and prosperous communities through the development and preservation of decent, safe, and affordable housing, neighborhood investment and social services.

# RESOURCE DIRECTORY



## Housing and Community Assistance Programs in Los Angeles

### Affordable Rental Housing

**www.housing.LACity.org**  
**(877) 428-8844**  
**TTY: 7-1-1**

Online property-search service that links individuals and families with affordable and accessible rental housing.

### Child Passenger Safety

**E-mail: [hcidla.childseats@lacity.org](mailto:hcidla.childseats@lacity.org)**  
**(213) 808-8962**

Classes to help train parents and guardians on the proper and safe use, installation and selection of car seats. Free child car seats for eligible participants who complete a 2 hour training session.

### Domestic Violence Shelters

**(800) 799-SAFE**  
**TTY: 800 787-3224**

Emergency and transitional housing and services for survivors of domestic violence and their children.

### Fair Housing

**(800) 477-5977**  
**TTY: (213) 201-0867**

Fair housing counseling, complaint investigation, and property management training by the Housing Rights Center to ensure all have equal access to housing.

### FamilySource Centers

**(866) 557-7368**

One-stop services for low-income families. Services include case management, tutoring, financial literacy/budgeting, parenting classes, Volunteer Income Tax Assistance (VITA), computer and English as a Second Language (ESL) classes, and other unique services and referrals.

### Gateway to Green (G2G)

**www.gateway2green.org**  
**(818) 374-2224**

Customized assessment of multi-family properties' water and energy conservation potential; information is provided to owners and tenants on specific rebates and incentives.

### Handyworker Program

**(213) 808-8803**

Minor safety and habitability repairs for low income elderly, or homeowners or renters with disabilities.

### Homeownership

**(213) 808-8800**

Purchase assistance for eligible, first-time, low and moderate income homebuyers seeking to purchase a home in the City of Los Angeles.



**FOR MORE INFORMATION, CALL (866) 557-7368 TTY (213) 473-3231**  
**OR VISIT US ONLINE AT [HTTP:HCIDLA.LACITY.ORG](http://HCIDLA.LACITY.ORG)**

## RESOURCES CONTINUED:



### Landlord and Tenant Rights

**(866) 557-RENT (7368)**

Information and applications for Rent Stabilization Ordinance (RSO) programs. Programs include information workshops and presentations on landlord-tenant issues; landlord applications for rent adjustments applications for no-fault evictions and payment of relocation assistance; investigation of complaints from tenants concerning RSO violations; information and referrals to other agencies for housing issues outside HCIDLA's purview.

### Lead Remediation

**(213) 808-8935**

Financial assistance to qualified low-income households to make homes lead safe.

### Safe and Habitable Housing

**(866) 557-7368**

Periodic inspections of the City's multi-family residential rental housing units and response to tenant safety and habitability complaints.

### Services for Persons with HIV/AIDS

**(213) 808-8805**

Housing assistance and supportive services countywide for low-income persons living with HIV/AIDS and their families.

## OTHER CITY OF LA PROGRAMS

### Dispute Resolution

**(213) 978-1880**

Free mediation services to resolve complaints between landlords and tenants through the Office of the City Attorney.

### Homeless Services

**[www.lahsa.org/gethelp](http://www.lahsa.org/gethelp)  
(213) 683-3333**

Emergency housing and services for homeless persons and families in Los Angeles.

### Services for Persons with Disabilities

**(213) 202-2764**

Housing assistance and supportive services for persons with disabilities.

### Work Source

**[www.ewddlacity.com](http://www.ewddlacity.com)  
(213) 744-7333**

Employment search tools and training opportunities for job seekers, and employment and hiring services for businesses.

### Public and Section 8 Housing

**[www.hacla.org](http://www.hacla.org)  
(213) 252-2500**

Conventional public housing and Section 8 housing managed by the Housing Authority of the City of Los Angeles (HACLA).

### Youth Source

**[www.ewddlacity.com](http://www.ewddlacity.com)  
(213) 744-7333**

Work readiness assistance and job leads for youth 16-24 years of age, especially those without a GED or a high school diploma.



**311 Get connected!**

**LA City residents** can access non-emergency services! Sanitation, Bulky Item Pick-Up, Side Walk Repair, etc.  
**TTY 213-473-3231**

## GET CONNECTED



**COMMUNITIES  
EVERYONE WANTS TO  
RIDE HOME ABOUT**



**211 LA County** provides **free** referrals to confidential services, county utility services and an array of other social & community based needs to **ALL** Los Angeles County residents 24 hours a day, 7 days a week!



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